

Accessibility Guide for Oakham Castle

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Welcome



Oakham Castle is the iconic historic centre of England's smallest county.

ADMISSION IS FREE!

Our many points of interest include:

A collection of over 200 large ceremonial horseshoes presented to the Lord of the Manor of Oakham by members of the aristocracy and Royal Family on the occasion of their first visit to the town, in accordance with an ancient custom unique to this building

The oldest court in the country still sitting in its original location

Beautiful architecture typical of the Norman period

At a Glance

Level Access

- The main entrance has level access to the upper level of the Great Hall, with a ramp to the lower level. The ramp is permanent. There is also a ramp into the Castle Cottage Café where you can enjoy lunch and refreshments as part of your visit (8.30am-4pm Tuesday to Saturday) **(will be linked when on webpage)** www.castlecottagecafe.com

Hearing

- The fire alarm has flashing lights.
- We have a hearing loop in the Great Hall.
- All staff have disability awareness training.

Visual

- Glass doors are full height and have contract markings.
- We have information if required in Large Print





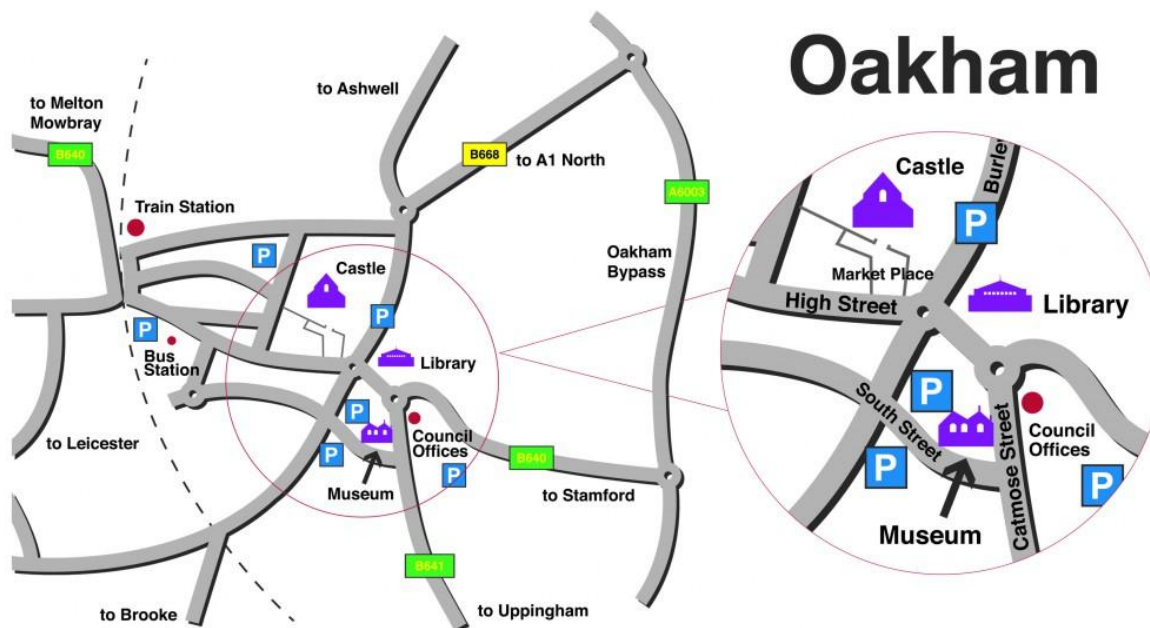
General

- There are two public toilets for disabled visitors.
- All staff have disability awareness training.

Getting here

Oakham Castle
Castle Lane
Oakham
Rutland
LE15 6DR

01572 757578



Travel by public transport

- You can get to Oakham Castle by bus and train.
- There is a bus stop a short walk from Oakham Castle on the High Street. The bus stop is 0.1 miles / 0.1 km from Oakham Castle.
- The nearest train station is Oakham. The train station is 0.6 miles / 1.0 km from Oakham Castle.
- Oakham Castle is a 10-minute walk from Oakham Railway Station, a distance of half a mile.

Parking

- Free parking is permitted adjacent to the Great Hall in the castle grounds on collection of a permit from the reception desk or café.
- From the car park to the entrance, there is level access.
- The route is 1600mm wide, or more.



Arrival

Main entrance

- The main entrance has level access.
- The automatic doors are 1000mm wide.



Getting around inside

Stairs

- There are no staircases in Oakham Castle. There is one step leading to the café, or access is available via the ramp. There is one step leading to the cells, which are not accessible for wheelchair users.



 *Ticket/ information desk*

Reception Counter

- From the main entrance to the desk there is level access.



Public Toilets

- There are two public toilets for disabled visitors.
- From the main entrance to the disabled public toilet there is access via a permanent ramp leading through the café and into the toilet block.
- It is also possible to gain access to the toilet block via a level path round the side of the building.



- The route is 830mm wide, or more.
- The toilet doors are 1006mm wide.



- The disabled toilet door is 860mm.
- The toilet seat is 500mm high. The toilets have handrails.



Shop

Castle Shop

- From the main entrance to the shop there is level access.



Getting around outside



Outside a smooth, level path wide enough for wheelchairs runs around most of the building. This allows a good view of the rest of the site, which is not accessible in a wheelchair due to the very sloping nature of the ground.

- The route is 300mm wide, or more.

Customer care support

Accessibility equipment

- We have a hearing loop in the Great Hall.

Emergency evacuation procedures

- We have emergency evacuation procedures for disabled visitors.
- The fire alarm has flashing lights.

Customer care support

- All staff have disability awareness training.
- We have this information in large print.
